

How can I get information, advice or support?



Wirral SEND Partnership Information Advice and Support Service

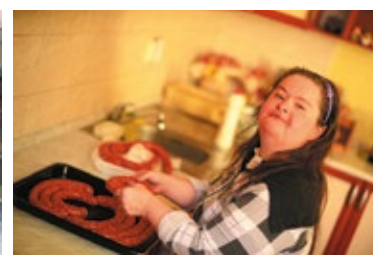
Tel : 0151 522 7990 (Option 2)
Fax : 0151 670 1600

E-mail: ias@wired.me.uk
Website: www.wired.me.uk

**WIRED, St James Centre, 344 Laird Street,
Birkenhead CH41 7AL**



Wirral SEND Partnership Information Advice and Support Service



Information, advice and support
for children and young people aged 0-25
with special educational needs and/or disabilities and
their parents or carers

What service does Wirral SEND Partnership provide?

It provides an impartial, independent and confidential service which gives free information, advice and support about matters relating to **Special Educational Needs** or **Disabilities**.

Why is this service provided?

The local authority must make arrangements for young people and children with **Special Educational Needs** or **Disabilities (SEND)** and their parents or carers, to be provided with impartial information and advice about matters relating to their **SEN** or **Disabilities**.



Who is this service for?

- Parents or carers of children aged 0-25, and young people aged 16-25 with special educational needs and/or disabilities. You can self-refer or can ask someone else to refer on your behalf.
- Young people (aged 16-25) can ask for support separately from their parents/ carers if they wish..

What is the information advice and support about?

Any issue related to special educational needs or disability including:

- Wirral's 'Local Offer' of services
- Educational Support
- Statements/ Education Health & Care plans
- Preparation for adulthood
- Personal budgets/ Direct payments
- Disagreement resolution/ Mediation

There are separate leaflets available explaining each of these subjects in more detail.



What practical help is provided?

The service gives practical, impartial information advice and support to enable you to participate fully in decisions about education, health and social care and issues related to disability.

This can include:

- Face-to-face meetings
- Contact by telephone, email or social media
- Support in meetings with other professionals
- Help with letter writing or form-filling
- Appointments at a place to suit you
- Information about other services
- Information in a range of languages and formats if needed